**Abhishek Pal**

(Automation Test specialist, IBM India Pvt. ltd)

**Email: Abhishekpal94244@gmail.com**

**Mob: 7987385454**

# Career Objective

Experienced professional as automation test specialist for 2+ years, with strong expertise in automation test tools and designing and implementing automation test suites wants to utilize skills for organization and ensure high-quality software products are delivered to end users, actively seeking for new opportunities to utilize and augment the acquired knowledge and skills for personal and professional growth.

# Professional Summary

* Strong experience of Software Development Life Cycle (SDLC) as well as Software Testing Life Cycle (STLC)

* Experience of working in Agile as well as Waterfall Methodologies.

* Experience in InsuranceDomain and sound knowledge of insurance concepts.

* Experience in creating and maintaining testing artifacts such as Master Test Plans, Test Cases, Test Procedures and Test Closure Reports.

* Experience in developing and executing automation scripts using TestNG Framework integrated with Selenium WebDriver in Agile Methodology.

* Maintain communication and coordinate between onshore lead, developers, scrum master and product owner about QA concerns via mail or using team collaborations tools -Microsoft Teams, Skype, WebEx.

* Sound knowledge of Defect/Test Management Tools such as -Azure bord, qTest.
* Designed testcases using Combinatorial Test Design (CTD) tool and acquired knowledge in test management tools such a[s](https://www.softwaretestinghelp.com/learn-hp-quality-center-qc-in-4-days/) QTestan[d JIRA.](https://www.softwaretestinghelp.com/atlassian-jira-tutorial-1/)

* Identified End to End Test Scenarios, Test Cases and Test Data.

**Summary of Work Experience**

|  |  |
| --- | --- |
| **Client Name** | MetLife (Insurance Company) |
| **Applications/Project** | Insight SFDC (Salesforce Call Center application), GSSP, FINEOS, FLI, Met Check, Master Tax, CDF, UIS & UDS |
| **Tools** | Azure bord, qTest, Azure DevOps, MySQL, Eclipse, QE Selenium Framework. |
| **Technology** | Java, SQL, Selenium , Junit, TestNG |

**Roles and Responsibilities:**

* Created Functional Test Plans, Test Cases and Test Scripts regarding to Business Requirements based on user stories, and existing test scripts that can be updated based on the functionality.

* Performed Functional, Regression, Smoke, Integration. SIT, E2E testing methods on applications.

* Worked in Agile methodology, participated in PI Planning, Sprint Planning, Grooming, Retrospective daily stand up in a Scrum team.

* Participates in daily stand-up meetings of the scrum team to understand the requirement based on analysis, provide work progress on user stories, and matched efforts to the changing needs depending on the status of the updates in the meeting.

* Analyse test automation reports, identified issues, and reported it to the developers by creating bug through JIRA, HP ALM Quality Center v.10, qTest.

* Creating and maintaining test scripts using TestNG framework with selenium to perform automation testing which involves various testing methods in the application.

* Completion of all scenarios covered as part of QA user stories and based on bug resolution as well as retesting complete to close out all bugs related to user stories, provide QA signoff before release.

* Manage and Scale test cases in HP ALM Quality Center v.10, after transitioning in qTest.

**Professional Training Programs and Certification**

* Certificate of Appreciation (2014 – 2015): had work done as Member (Class Representative) in the student council for the academic year.
* Certificate of Completion qTest Specialist Level 1.
* Selenium WebDriver with Java – Basic to Advanced + Frameworks (Udemy)
* TOSCA Tricentric TOSCA Automation Tool (Udemy)

**Educational Qualification**

**B.E in Computer Science Engineering, JTM, Jalgaon**

2018 |6.7 CGPA

**Diploma in Computer Science Certificate Examination**

2014 | 78%

# High School Certificate Examination

2012 | 80%

## Awards & Achievements

* FSS IBM India Award (2019) under the category “**Client Appreciation”** in MetLife Project.

* Appreciation for team “**INSIGHT SFDC** “from IBM Portfolio Manager for making the portfolio, teams’

number #1 and “**Best in Class**” appreciated by client stakeholders

* FSS IBM India Award (2020) under the category “**Manager’s Choice Award”** in MetLife Project.
* Certificate of Recognition under the category “**succeed together”** for learning a new application to help the team demonstrate excellent teamwork.
* Communication/Increased Visibility Appreciation from client stakeholders in MetLife

## Personal Information

Date of Birth : 17-06-1995

Sex : Female

Languages Known : English, Hindi, Marathi

I hereby declare that the information given above is true to the best of my knowledge.

**Neha More**